

2025

Mishka
Social Services

Celebrating

10
YEARS

of

Creating
Pathways to
Opportunity



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About Us

Mishka Social Services is a not-for-profit charitable organization that has been providing essential services to Muslims and other newcomer, immigrant, and refugee communities since 2015. The organization is committed to strengthening the mental, physical, and social well-being of individuals and families across Hamilton, the Niagara Region, and surrounding communities.

OUR MISSION

Drawing inspiration from the Arabic term 'Mishka,' symbolizing a niche illuminated by lamps, reflecting our commitment as a guiding light. Our mission and focus is on bridging service gaps in Hamilton and Niagara, particularly for the racialized newcomer, immigrant, and refugee population. However, everyone is welcome, regardless of faith.

OUR VISION

A community where everyone has pathways to opportunity

VALUES

Based in Islamic values and principles
Inclusion
Community-based
Leadership in excellence
Equity
Justice



Message from the Board Chair & Executive Director



Dr. Khalid Azzam, Board Chair

Throughout 2025, we worked deliberately toward our strategic goals, strengthening internal operations, improving service coordination, and enhancing organizational sustainability. Meeting these objectives reflects the dedication and leadership of our Board, management, staff, volunteers, and community partners, whose collective efforts continue to guide Mishka's growth.

On November 18, 2025, Mishka Social Services marked its 10-year anniversary with a celebratory evening that brought together partners, funders, community leaders, and supporters. The event honored a decade of service through awards, artwork, and shared reflection, serving as both a milestone and a reminder of the collective effort behind Mishka's impact. Earlier in the year, on October 1, 2025, Mishka also celebrated its one-year anniversary of service in the Niagara Region, recognizing the successful expansion of its programs and growing presence in the community. As we reflect on the year, we extend our sincere gratitude to our funders, donors, partners, and volunteers.



Omar Mahamed, Executive Director

Special Thanks to the Muslim Association of Hamilton



This year, MAH increased its base funding to Mishka, enabling us to strengthen leadership capacity through the hiring of additional senior-level support, an investment that significantly enhanced our ability to steward programs, partnerships, and organizational growth.

MAH also supported Mishka's community theatre production addressing Islamophobia by providing essential props, contributing meaningfully to a powerful initiative that used art as a tool for education, dialogue, and social change. Our partnership deepened further with the joint launch of the Hamilton Newcomer Help Line on June 30, 2025. This collaborative effort expanded access to timely, culturally responsive information and referrals for newcomers across the city, reinforcing our shared commitment to community care and inclusion.

In addition, MAH enabled the return of Mishka's in-person Barakah Box food distributions by providing access to the mountain mosque gymnasium once a month. We extend our heartfelt gratitude to the leadership, staff, and community of the Muslim Association of Hamilton.

Positive Changes

● Expanded Location Mishka permanently has a satellite office in the Niagara Region 76 Lake Street, St. Catharines, ON L2R 5X4

Program Development, Maturity, and Stabilization

In 2025, Mishka Social Services focused on program stabilization, refinement, and increasing the depth of impact. Mishka also launched the Hamilton Newcomer Help Line in partnership with the Muslim Association of Hamilton. Special thanks are extended to the Halton Distress Centre and its team for providing training and ongoing support to Mishka staff and volunteers.

Systems Strengthening and Service Coordination

Throughout 2025, Mishka invested significantly in strengthening internal systems and improving service coordination to reduce fragmentation across programs. Key improvements included more consistent intake, tracking, and follow up processes across services, as well as enhanced data tracking and reporting capacity. This work was supported by collaboration with the McMaster University Research Shop to explore the development of a future centralized intake model.

Expansion of Access and Regional Reach

In 2025, Mishka focused on deepening, rather than simply expanding, its regional footprint. Barakah Box Niagara surpassed its original targets, maintaining more than fifty five active families per month while managing a growing waitlist. Sanad services in Niagara increased steadily, with higher case complexity and stronger referral pathways. New investments, including funding from the Niagara Community Foundation, enabled the launch of Digital Literacy programming in Niagara beginning in 2026.

Workforce Development and Role Clarity

Mishka's team evolved significantly in 2025, growing to nineteen staff members in 2025. A strong emphasis was placed on role clarity, performance alignment, and capacity building rather than rapid hiring. Key developments included transitioning from short term contracts to more defined program roles, strengthening supervision and training structures for case workers, helpline staff, and volunteers, and expanding the use of placement students to support service delivery while building pathways into the social services sector.

Program Innovation Responding to Community Need

Several initiatives in 2025 emerged directly from community feedback and observed service gaps. The Hamilton Newcomer Help Line matured into a reliable access point, handling between twenty and thirty calls weekly and reducing pressure on partner organizations. Food security delivery models evolved to include in person food distributions alongside gift card models, restoring dignity and strengthening community connection. Mishka Boutique expanded its operating days, increasing accessibility for community members. Parenting Support Groups integrated new facilitators and external speakers, strengthening curriculum relevance and participant engagement. Mishka extends its appreciation to the Muslim Resource Legal Centre, McMaster Children's Hospital, Hamilton Child and Family Supports, and Healthy and Safe Communities at the City of Hamilton for their collaboration and contributions.

Strengthened Partnerships and Sector Leadership

In 2025, Mishka increasingly functioned as a connector and systems partner rather than solely a service provider. The organization deepened its collaboration with Hamilton Child and Family Supports on systems innovation and caregiver focused work and actively participated in Financially Assisted Social Prescribing and other cross sector collectives. Mishka hosted conferences and community dialogues that elevated newcomer, caregiver, and disability perspectives and received recognition from funders and partners as a trusted implementation partner capable of managing complex initiatives.

FASP Work

Financially Assisted Social Prescribing



Mishka Social Services continued its work within the “Collective,” a cross sector initiative advancing equitable, community based approaches to health and wellbeing in Hamilton. Grounded in the findings of the Code Red reports, the Collective focuses on addressing health disparities in Wards 2, 3, and 4 by strengthening access to non clinical supports that improve quality of life and social connection.

A significant milestone this year was the support Mishka received through the Financially Assisted Social Prescribing Community Health Fund, which played a critical role in the growth of our Twilight Connections program. Through this funding, Twilight Connections expanded its reach, increased the number of evenings offered each week, and provided accessible recreation, respite, transportation support, and community outings for individuals with developmental disabilities and their caregivers.

By combining Collective participation with targeted FASP funding, Mishka Social Services was able to move social prescribing from concept to practice. Together with community partners, we are helping build a more connected and equitable system that recognizes the essential role of community based supports in improving health and wellbeing for all.





Hamilton

City of Hamilton Projects

Community-Led Engagement for Safety, Well-Being, and Climate Justice 2024-2025 Highlights

Overview

During 2024–2025, Mishka Social Services led two major community engagement initiatives in partnership with the City of Hamilton, focused on amplifying newcomer voices in municipal planning. Together, these projects engaged over 90 low-income newcomers, including seniors, individuals with disabilities, and racialized families, through culturally responsive, multilingual, and trauma-informed approaches. Both initiatives generated actionable insights to inform policy development in community safety, well-being, and climate justice.

Community Safety and Well-Being (CSWB) Engagement Targeted Focus Groups | November 2024

Mishka facilitated two in-person focus groups with 45 newcomer seniors and individuals with disabilities to support the City of Hamilton’s Community Safety and Well-Being (CSWB) Plan revision. Participants provided feedback on six priority areas: mental health, housing and homelessness, income security, violence, hate, and substance use.

Key findings highlighted:

- Moderate awareness of the CSWB Plan, with social media and community organizations identified as the most trusted information sources
- Significant barriers to access, particularly language, lack of awareness, and physical accessibility
- Ongoing concerns around housing affordability, mental health supports, fraud targeting newcomers, and employment inequity
- Strong interest in language services, housing supports, and culturally responsive mental health care
- Participants emphasized the importance of engaging trusted community institutions, using tools such as WhatsApp, and improving multilingual communication to ensure meaningful participation and access to services.



United Way
Halton & Hamilton

Mishka
Social Services



Newcomer Climate Action Engagement Project Community Climate Action Directive | April–September 2025

Through three in-person focus groups and a multilingual survey completed by 49 participants, Mishka led a climate justice-focused engagement project with low-income newcomer families living in high-density neighborhoods. The project explored how climate change impacts newcomers' daily lives and what supports are needed to strengthen community resilience.

Key findings included:

- Disproportionate impacts from heatwaves, snowstorms, and power outages, particularly for families in poorly insulated rental housing
- Barriers such as high energy costs, limited access to climate information, language barriers, and inadequate housing conditions
- Strong alignment between newcomer cultural values and environmental stewardship, including community care, mutual aid, and sustainability
- Clear recommendations for multilingual climate communication, financial supports for energy and winter supplies, housing upgrades, and community-based climate education
- Participants expressed a strong desire to collaborate with the City and engage in climate action when information is accessible, culturally relevant, and delivered through trusted community networks.

Impact

Together, these projects demonstrate Mishka Social Services' role as a trusted bridge between newcomer communities and municipal systems.



Emergency Halal Foodbank Barakah Box Hamilton

Barakah Box experienced a strong and meaningful year in Hamilton throughout 2025. Registrants continued to use reloadable gift cards on a monthly basis to shop at our local grocery store partner, Eastern Food Market. With the support of Islamic Relief Canada, the Royal Bank of Canada Foundation, Show Kids You Care, and Hamilton Food Share, Mishka helped address food insecurity for hundreds of families each month, ultimately reaching more than 1,200 families across Hamilton over the course of the year.

We are deeply grateful to our partners, whose collective efforts helped alleviate food insecurity for hundreds of families. We extend special thanks to Eastern Food Market for their ongoing support, including providing discounts to Barakah Box families.

In late 2025, funding shifts, including Islamic Relief Canada redirecting its focus toward global humanitarian priorities, created a significant gap in local food security funding. During this critical period, Hamilton Food Share stepped in to support Mishka by providing halal chicken to more than 200 families during Ramadan and establishing a permanent partnership to support monthly food distributions for 100 families.

This collaboration has strengthened Mishka's ability to manage its waitlist by offering families the option of receiving immediate monthly food parcels or waiting for access to the reloadable gift card program.



Enhancing Access Through Innovation

As the year came to a close, Barakah Box piloted a new barcode-based system designed to reduce access barriers for families facing transportation challenges. Through this initiative, approved registrants received a unique barcode directly by email, allowing them to shop immediately at Eastern Food Market by scanning the code on their phone, without needing to visit Mishka's office in advance.

This streamlined approach reduced unnecessary travel, improved access for families with mobility and transportation constraints, and significantly shortened the time between registration approval and food access. The pilot reflects Mishka's commitment to client-centered, dignified, and efficient service delivery, and lays the groundwork for more accessible and responsive food security models in the year ahead.

Sanad Case Management Hamilton

Program Development and Service Evolution

Sanad received approximately 268 community referrals throughout the year, reflecting both growing demand and increased trust from community partners.

Strengthening Capacity to Meet Growing Demand

With the valuable support of United Way Halton and Hamilton, La Fondation Emmanuelle Gattuso, the Traquair Family Foundation, and the Hamilton Community Foundation, Mishka was able to sustain its Community Service Worker team throughout 2025. This funding stability allowed Sanad to maintain service continuity despite rising caseloads and expanding waitlists.

Partnerships Driving Systemic Change

Sanad continued to strengthen its collaboration with Hamilton Child and Family Supports, building on several years of partnership focused on system-level change. Together, the organizations worked to improve outcomes for Muslim children in foster care and to deepen relationships with Hamilton's Muslim, newcomer, immigrant, and refugee communities.

Building on the success of the initial pilot, the Cultural Broker service expanded in 2025 and received over twenty referrals. This service supported Muslim families in navigating the child welfare system with guidance from professionals who share their cultural values and lived experiences.

Sanad continued to operate in Hamilton from two locations at 1545 Stone Church Road East and 207-627 Main Street East. In support of families with young children, Sanad strengthened its partnership with The Baby Depot. Eligible clients were provided with a one hour free shopping experience for essential items for infants aged two years and under. This initiative eased financial pressures on families and improved access to clothing and basic necessities during critical early stages of child development.

Client Testimonials

Sanad clients courageously shared their stories publicly, highlighting the impact of community support and the role of Sanad Case Management.

Cena Hermus, a seven year old with a life threatening medical condition, captured the attention of the wider community when her story was shared publicly. Through this effort, more than thirty thousand dollars was raised to support her treatment. Mishka extends its sincere thanks to CBC News for capturing and sharing this powerful story.



Mishka Therapy

Mishka Therapy continued to grow as a trusted source of accessible mental health and therapeutic support in the community. Now in its third year of service, the program saw increased demand for counselling and support, reflecting both rising community need and greater awareness of our services. Our work was strengthened through an expanded partnership with ICA Counselling and Supervision, allowing us to incorporate interns into our psychoeducational and therapeutic programming.

Looking ahead, Mishka Therapy is focused on deepening its community presence through a mix of webinars and in person supports, including grief counselling, addiction support, and youth focused services. We are also preparing to expand our therapeutic scope to better reflect our name by introducing additional disciplines such as speech therapy and occupational therapy. Mishka Therapy remains committed to meeting evolving community needs with compassion, dignity, and responsiveness.



Amna B. Registered
Psychotherapist (Qualifying)



Dalia M.
Registered Psychotherapist



Rami Safi
Registered Psychotherapist
(Qualifying)



Senior Wellness Program

Mishka Social Services is grateful to New Horizons for its support of the Senior Wellness Program during the 2024–2025 funding year. This support has enabled continued growth and refinement across our three integrated service areas: Computer Literacy and Elder Abuse Education, Friendly Visiting, and Friendly Calling.

Our Friendly Visiting stream has continued to expand through strong community partnerships, including the Alzheimer’s Society, with additional referrals from Good Shepherd and Wesley. These services focus on reducing social isolation among seniors by providing consistent, relationship-based support tailored to individual needs, including language and cultural considerations. This work is made possible by the dedication of our volunteers, whose commitment and compassion are essential to the delivery of meaningful, connection-focused support for seniors in our community.

Parenting Support Groups



Mishka Social Services continued to strengthen its Parenting Support Groups through an ongoing collaboration with Hamilton Child and Family Supports. Over the year, the program engaged more than 45 parents and caregivers through a 12 week rotating series that combined practical learning, peer connection, and accessible family supports.

Sessions focused on topics identified as most relevant by participants, including child development, positive discipline, supporting children's emotional wellbeing, navigating school systems, and problem solving within the home. To reduce participation barriers, the program provided free onsite child care delivered by an Early Childhood Educator and volunteers, transportation support through bus tickets, light refreshments, and certificates of completion for participants.



The program also benefited from a range of guest speakers who brought specialized knowledge to the group.

These included contributions from:

- Muslim Resource Legal Centre - Legal for support Muslims
- McMaster Children's Hospital Community Education - Impacts of Social Media on Children
- City of Hamilton's Healthy and Safe Communities team - Importance of vaccinations

Mishka Social Services is deeply grateful to Compass Community Health for hosting the Parenting Support Groups and for their continued partnership in creating a safe, welcoming, and accessible space for families and newcomers.

The SAWA School Integration Program



Mishka Social Services temporarily paused its school-based youth support programming to create space for reflection, learning, and strategic planning. Rather than continuing with a model that was not achieving its intended impact, 2025 was intentionally used as a period of information gathering and consultation. Through ongoing conversations with stakeholders, service providers, and community leaders, Mishka is working to redesign a more responsive, collaborative approach to supporting newcomer youth in schools. This area remains a key priority and is being actively integrated into Mishka's 2026–2028 Strategic Plan.



TWILIGHT CONNECTIONS

RESPIRE SERVICES

Mishka Social Services continued to grow Twilight Connections, a community based social prescribing and respite program designed to support individuals with developmental disabilities and their caregivers. The program provides accessible evening recreation, life skills activities, and opportunities for social connection, while offering caregivers meaningful respite and peer support.

A major milestone this year was the support from the SickKids Foundation, which enabled Mishka to host a large scale community conference in 2025 titled Finding Abilities Within Disabilities. This event created a dedicated space for dialogue, learning, and connection for newcomer caregivers and families supporting loved ones with developmental disabilities. More than 140 participants attended the conference, which brought together service providers, caregivers, and community members. The event featured collaboration with partners including

Ron Joyce, Developmental Services Ontario, Refugee Newcomer Health, SMILE Canada Support Services, and many others. The conference strengthened community awareness, reduced isolation among caregivers, and highlighted culturally responsive approaches to disability support.

An important development in 2025 was the establishment of a Caregiver Advisory Committee, which grew to 14 active members. The committee played a key role in shaping program activities, identifying emerging needs, and supporting planning for sustainability beyond initial funding. Transportation supports, accessible programming, and culturally responsive delivery were central to the program's success.

As the year came to a close, additional support from the Hamilton Community Foundation and Canadian Tire Jumpstart ensured that Twilight Connections could continue into early 2026. This funding has positioned the program to build on its momentum, strengthen partnerships, and further expand opportunities for individuals with disabilities and their families.

Mishka Boutique: A Community Thrift Store



2025 also marked an important leadership transition within Mishka Boutique. Mishka proudly recognized Fatimah Burke, the program's founder, for her dedication and meaningful contributions to the community as she concluded her involvement.

Following this transition, oversight of Mishka Boutique was assumed by Durat, who brought renewed energy, structure, and vision to the initiative. Under her leadership, a social media presence was established, outreach efforts were expanded, and the boutique's role within the community continued to grow.

Today, Mishka Boutique serves as a welcoming and inclusive space where newcomers can access traditional clothing, professional attire for employment, and garments for special occasions such as weddings and community events.



Hamilton Newcomer Helpline

The Hamilton Newcomer Helpline was developed in response to a growing gap between community need and service uptake. While conversations around mental health and stress were common in community spaces such as group chats, emails, partner meetings, and mosques, far fewer individuals were accessing formal counselling. Even after well-attended mental health conferences, many continued to seek support informally.

In response, Mishka introduced a low-barrier, anonymous helpline where newcomers, immigrants, and refugees could access emotional support, information, and referrals without the pressure of appointments or clinical settings. With the support of the Hamilton Mountain Mosque, the Helpline officially launched on June 30, 2025. Mishka also extends its gratitude to the Halton Distress Centre for providing foundational training to staff and volunteers, ensuring culturally responsive and appropriate crisis support.

Since its launch, the Helpline has experienced steady growth, increasing from approximately 10 calls per week to an average of 30–40 calls. Its impact has been both immediate and deeply personal, including one individual who later shared their experience as the main client speaker at Mishka's 10-year anniversary.

In late 2025, Mishka strengthened the Helpline through a partnership with ICA Counselling and Supervision, enabling the hiring of its first Helpline Manager to support training, volunteer coordination, outreach, and service quality. Looking ahead, the Helpline is expected to continue growing as a critical access point for connection, guidance, and support.



Expansion to Niagara Region

What began as emerging community work has grown into established, trusted services supporting families across Niagara. This year, we proudly:

- Opened our first Niagara office at 76 Lake Avenue, St. Catharines, Ontario, creating a permanent community hub
- Completed a one-year pilot of Barakah Box Niagara, supporting over 200 families with culturally appropriate, halal groceries
- Expanded Sanad Case Management services in Niagara, with referrals increasing as partnerships deepened and community awareness grew
- Hosted our first Niagara community BBQ, welcoming over 100 families for connection, celebration, and belonging
- Successfully completed our first Iftars donor campaign, engaging families through a cupcake fundraiser
- Were honoured with the YW Champion Award from YWCA Niagara
- Secured new funding from the Niagara Community Foundation for our Digital Literacy for Newcomers program, launching in 2026



We extend our sincere gratitude to the partners and supporters who made this progress possible:

- Humaniti Foundation ● Links for Greener Learning ● YWCA Niagara
- Niagara Community Foundation ● And every community member, volunteer, donor, and partner who supported our journey

“Together, we are building stronger, more connected communities across Niagara.”

Barakah Box Niagara

Barakah Box Niagara, launched in October 2024, provides halal grocery gift cards to newcomer families in partnership with Links for Greener Learning and Eastern Food Market. With Humaniti Foundation support, the program expanded in 2025, reaching 55 families monthly and establishing a waitlist.



As demand grew, Barakah Box Niagara consistently supported approximately 55 families monthly, facilitating nearly 600 grocery transactions in 2025 across Niagara. A waitlist exceeding 100 households enabled implementation of a three-month rotation model to ensure fair access.

The program also served as a key entry point to broader supports, connecting over 70 individuals to Sanad Case Management for assistance with employment, housing, childcare, financial needs, immigration costs, and mental health services.

Its impact was strengthened by the opening of Mishka's St. Catharines office, expanded outreach across seven mosques, monthly garden events, and a community BBQ with over 100 families.

By year-end, the program had established a stable model, strong community trust, and sustained demand. Looking ahead, Mishka aims to expand partnerships, enhance integrated supports, and improve access through innovations such as digital grocery systems.





Sanad Niagara

Sanad Case Management Niagara

In 2025, Mishka Social Services expanded Sanad Case Management into the Niagara Region, strengthening coordinated supports for newcomer, immigrant, and refugee families facing complex challenges. Sanad Niagara delivered flexible, client-centred case management focused on housing stability, employment, immigration navigation, financial stress, and access to health and community services. It also worked closely with families accessing Barakah Box Niagara, using food support as an entry point to longer-term assistance, supporting individuals with employment searches, childcare access, rental arrears, immigration-related costs, and referrals to mental health services.

A key focus was building partnerships across the region. Sanad Niagara established relationships with organizations such as Links for Greener Learning, YWCA Niagara Region, Bethlehem Housing and Support Services, Gillian's Place, and the Islamic Society of Niagara Peninsula, enabling coordinated referrals and improved service access. Engagement also included participation in community events, housing-focused tables, and collaboration with institutions like Niagara College and CIMT College, as well as connections with health and employment partners including Care Partners.



By operating out of Mishka's Niagara office at 76 Lake Street, St. Catharines, Sanad Niagara was able to offer in-person appointments while increasing visibility and trust within the community. These relationships laid the groundwork for more coordinated and locally responsive service delivery.

As Mishka looks ahead to 2026, Sanad Niagara will continue to build on these partnerships, strengthening referral pathways and deepening collaboration to ensure newcomer families in Niagara can access timely, culturally responsive, and holistic support.



Digital Literacy for Newcomers

In late 2025, Mishka Social Services received funding from the Niagara Community Foundation to launch Digital Literacy for Newcomers in partnership with Links for Greener Learning. The program responds to needs identified through Sanad Case Management, where many clients face barriers navigating online systems for housing, income supports, education, and healthcare.

Launching in January 2026, the program saw strong early demand, with 18 registrations in the first week and a growing waitlist. It will offer small-group sessions with one-on-one support, helping participants build foundational skills such as email use, online forms, accessing services, and online safety.

Delivered in trusted community spaces, the program aims to increase independence, confidence, and access to essential services. This partnership strengthens outreach and accessibility while reflecting Mishka's commitment to culturally responsive, dignity-centered care.

Community Events

Showing Our Love to O Appreciation Dinner



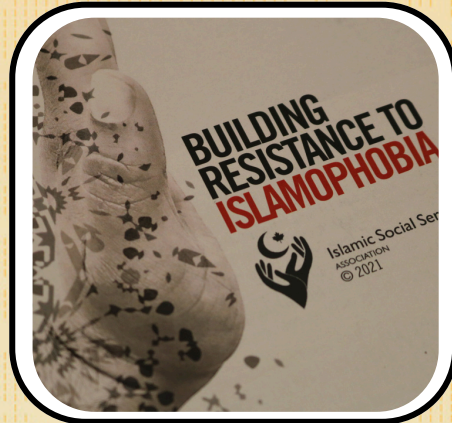
Finding Ability Within Disability Conference



Our London Family – Community Theatre Event



Building Capacity and Resilience: Mental Health and Islamophobia Conference



Community Garage Sale and Barbecue



Iftar Fundraiser: Reflections on Resilience



Community Events

Ramadan Food Distribution



Community Barbecue – St. Catharines



10th Year Anniversary



10th Anniversary Award Recipients

United Way Halton & Hamilton – Alecia Tornabene



Foundation

RBC Foundation – Jenny Calder

Muslim Association of Hamilton – Javid Mirza



Islamic Relief of Canada – Suleman

Hamilton Community Foundation – Robyn Ocean



Show Kids You Care – Kristy McDonald

La Fondation
Emmanuelle Gattuso

La Fondation Emmanuelle Gattuso – James Booty



Humaniti Foundation – Insha Khan

Eastern Food Market – Haider Nadeem



Mishka Founder Award – Nagham Azzam



United Way
Halton & Hamilton



FINANCIAL PROFILE

Hamilton Community Foundation: \$65,012.00

La Fondation De Emmanuel: \$32,000.00

United Way: \$30,000.00

Hamilton Food Share: \$21,000.00

Humaniti Foundation: \$25,000.00

Muslim Association of Hamilton: \$70,000.00

**Maple Leaf Centre for Food Security The
Leadership Fund: \$3000.00**

Niagara Community Foundation: \$15,000.00

Sick Kids Foundation: \$3400.00

City of Hamilton: \$10,925.00

Traquair Family Foundation: \$7000

Islamic Relief of Canada: \$41250.00

Show Kids You Care: \$6750.00

RBC Foundation: \$10,000.00

Clients Served

Barakah Box Hamilton:

1636+ served

Barakah Box Niagara:

220+ served

Sanad Hamilton:

137+ served

Sanad Niagara:

68+ served

Mishka Counselling:

26+ served

Newcomer Helpline:

30+ calls a week

Seniors Wellness Program :

Over 25 seniors graduates

Parenting Support Groups:

Over 48 graduates

Hamilton Social Program:

Over 37 participants

Employees And Volunteer Recognition

ON BEHALF OF THE BOARD AND
OUR LEADERSHIP TEAM, MISHKA
SOCIAL SERVICES WANTS TO
THANK OUR STAFF AND
VOLUNTEERS FOR THEIR
CONTINUED EFFORTS IN MAKING
SURE THOSE MOST VULNERABLE
HAVE THE SUPPORTS IN PLACE
THEY NEED TO LEAD A QUALITY
LIFE.

Corporate Profile

Board of Directors

Dr. Khalid Azzam (Chair)
Zeshan Arshad (Treasurer)
Naghham Azzam (Founder/Director)
Sabreina Dahab (Director)
Abdullahi Abdi (Director)
Dr. Waleed Kishta (Director)
Fariha Ali (Secretary)

Senior Leadership

Omar Mahamed (Executive Director)
Sarah Mistarihi (Executive Assistant)
Eimaan Shahid (Community Engagement & Development
Coordinator)
Rania Mohammed (Director of Service)
Rama Hatem (Service Coordinator)
Noor Malik (Recreational Coordinator)
Abeer Salha (Parenting Lead)

Location

Mailing Office
154 Mohawk Rd
Ancaster Ontario
L9G 2W9

Satellite Office
207-627 Main St. East
Hamilton, Ontario
L8M 1J5

Corporate Office
1545 Stone Church Rd E.
Hamilton, Ontario
L8W 3P8

76 Lake Ave.,
Hamilton, ON L8E
1L3

The logo for Mishka Social Services features the word "Mishka" in a bold, dark grey sans-serif font. A stylized orange flame icon is positioned above the letter 'i'. Below "Mishka", the words "Social Services" are written in a smaller, orange sans-serif font. The entire logo is centered within a white circular area that is part of a larger orange-tinted background.

Mishka

Social Services

CREATING PATHWAYS
TO OPPORTUNITY

